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Member: James Casiraghi  
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Category: Siding

Services Performed: \* More Weight is given to a review where work has been completed. Yes

Work Completed Date: May 31, 2013

Hire Again: Yes

Approximate Cost: \$16,000.00

Description Of Work: Austin Hardi-Pros removed old siding, did minor structural repairs to address wood rot, added insulation, and minor handy man services, in preparation for putting all new James Hardie siding and trim on a two-story home. Company also provided design and color schematics for the new siding.

Member Comments: Short story: HIRE THEM.  
Doug was the primary contact for our house work and was extremely proactive, engaged, and communicated by email/phone/person (whatever was most convenient for us) through the entire project. He didn't put on a show, he was truly 110% committed from the quote request to the final walk through, even follow-ups after the final check went through. If we had any concerns, he made himself readily available and frequently walked through the ongoing construction process with us at our convenience. It appears he works 24/7!  
In addition to the quality 1:1 attention, the quality of the work and effort by his crew was outstanding.  
1. VERY TIDY - deconstruction and construction efforts were cleaned up daily  
2. EFFICIENT - work completed on schedule and rapid progress could be seen, no extended delays between work stages  
3. METICULOUS - Mario (crew foreman) and Doug were very good at making sure all the work looked good. They also went above and beyond to guide us through next steps, potential issues (it's an old house), and making the overall design cohesive. One example is we had sagging soffits and they very helpfully made it look level so the rest of the siding would align properly.  
We did get quotes from several other companies, prices ranged from above and beyond Austin Hardi-Pros, but many of the guys seemed like they were in a rush, sleazy sales man type, or just not knowledgeable. Doug was so patient and was able to help give us input and guide us to the best way to do the work, it was never about the money, just quality.  
We had a great experience working with them. Not that we want to do so another siding project, but if we did without a doubt would call Doug and just make it happen.

PAGE OF happiness  
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Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A

Home of the Hardiplank Discounters