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Member: Travis Scogin
1357 Meadowild Drive
Round Rock, TX 78664

Category: Siding

Services Performed: * More Weight is given to a review where work has been completed. Yes

Work Completed Date: April 01, 2014

Hire Again: Yes

Description Of Work: Austin Hardi-Pro's replaced all of the siding on our home, painted the exterior, replaced gutters, and performed other repairs including repairing a cupola on the roof.

Member Comments: Austin Hardi-Pro's and the entire staff including Mr. Fran Carter, job foreman Mario Castillo and all the carpenters and technicians continuously exhibited professionalism, courtesy, and a high degree of skill and expertise. They exceeded our expectations in terms of quality of service, customer satisfaction and competitive pricing! The entire staff was very attentive and patient in all matters of concern including the allowance of considerable time to select the "right" paint colors. They courteously applied numerous paint colors over a period of days to allow us time to view the colors in different lighting. Mario and his staff arrived on time and worked steadily throughout the project and went to great lengths in all aspects of the job. They performed intricate work requiring unique cuts of siding and attention to detail to repair a cupola. Any unanticipated problem was immediately resolved. They remained courteous and professional (and even cheerful) even when Mother Nature brought rain and unavoidable delays in completion making them work longer hours. Fran Carter thoroughly detailed every aspect of the scope of work in the initial contract eliminating any customer apprehension or concern and completely answered all of our numerous questions at the beginning of work and throughout the project. We highly recommend Austin Hardi-Pro's and the entire staff! This is a professional firm and you will not be disappointed in selecting Austin Hardi-Pro's to do your project!

Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A

Home of the Hardiplank Discounters