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Member: Annie Li
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Categories: Gutter Repair & Replacement
Siding
Windows

Services Performed: * More Weight is given to Yes
a review where work has
been completed.

Work Completed Date: November 22, 2013

Hire Again: Yes

Approximate Cost: \$23,000.00

Description Of Work: We had the siding, windows, and gutters replaced on our home.
The outside is pretty much brand new.

Member Comments: They got everything done in a timely manner and never charged us more than they quoted.
They originally estimated that the project would take 5 days, but it took 6 days. This wasn't their fault, after removing the siding, they found some rotten sills and performed additional work for us. This took their crew half a day. Additionally, the screens on our attic vents were torn, and they replaced it with a metal screen. They did all this for no additional charge.
When they do the work, they do it right. Permits were pulled, copies of warranties were sent to me, and an inspector came out after everything was done. They are legitimate. You have to be careful when you hire someone to install hardi plank because an improper installation CAN VOID THE WARRANTY. It's not worth saving 1-2k to go with someone cheaper.
You can tell Fran is a person who loves his job, he has an eye for detail, and he makes sure things are done right. When the installers for the gutters came out, they fixed a design issue by adding an additional down spout. The original design of our gutters didn't have a downspout out front, but they identified it as a possible problem, and added an extra one. ONCE AGAIN, they didn't charge us more for this. They will make sure everything's perfect, and they won't gouge you beyond your original quote. Some places will give you a low quote, then tell you that you'll need to pay an additional 1-2k for "problems", Austi-Hardi Pro is extremely honest, their price upfront was all we paid.
I would recommend them to my friends and family!
Thank you Austin Hardi-Pro for doing such a wonderful job on my house!

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Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A

Home of the Hardiplank Discounters